

How To Read Your Inter Valley Health Plan ID Card

This is a sample I.D. card for the purpose of understanding how to read your Membership Identification Card. Please note the I.D. number and Plan code below are only examples and will not reflect the codes assigned to you.

The ID card contains the following information:

- Member Name:** John Doe
- Member I.D. Number:** 100000000*00
- Member Assigned Medical Group:** Pomona Valley Medical Group dba ProMed Health
- Member Assigned PCP:** John Doe, MD
- Assigned PCP's Phone Number:** 909/623-6333
- Member's Date of Birth:** 01-01-1918
- Inter Valley Health Plan Code that identifies the benefit product:** MCA50007
- Member Copayment Responsibility for Physician Office Visits:** MD: \$5/\$10
- Member Copayment Responsibility for Inpatient Hospital Stay:** IP: \$75 DAY/\$450 MAX
- Member Copayment Responsibility for Urgent Care Visit:** URGENT CARE: \$5/\$30
- Member Copayment Responsibility for Emergency Services:** ER: \$50
- Federal Pharmacy Adjudication Number:** Rx BIN: 400013
- Inter Valley Health Plan's Contract Number with Centers for Medicare & Medi-Caid Services:** CONTRACT#: H0545/001
- Inter Valley Health Plan's Approved Issuer Number for Part D:** ISSUER'S ID: 80840

The card also features the Inter Valley Health Plan logo, the slogan "SERVICE TO SENIORS", and the MedicareRx logo with "Prescription Drug Coverage".

*See the reverse side of card for emergency or urgent care procedures and associated telephone numbers.

The back of the member's I.D. Card points out important numbers to contact for emergencies, urgent care, claims and eligibility. Nationwide, local and toll-free numbers are listed.

Emergency Service: Call 911 or go to nearest hospital or emergency room. Call Inter Valley Health Plan or your Primary Care Physician (PCP) within 48 hours or as soon as possible.

Urgent Services: Call your PCP or Inter Valley Health Plan

Hospital Providers: Call your PCP for authorization

Claims or Inquiries: Inter Valley Health Plan,
P.O. Box 6002, Pomona, CA 91769-6002

Inter Valley Health Plan: (800) 251-8191 or (909) 623-6333 TTY/TDD
Devices: (800) 505-7150 Seven days a week, 7:30 am to 8:00 pm