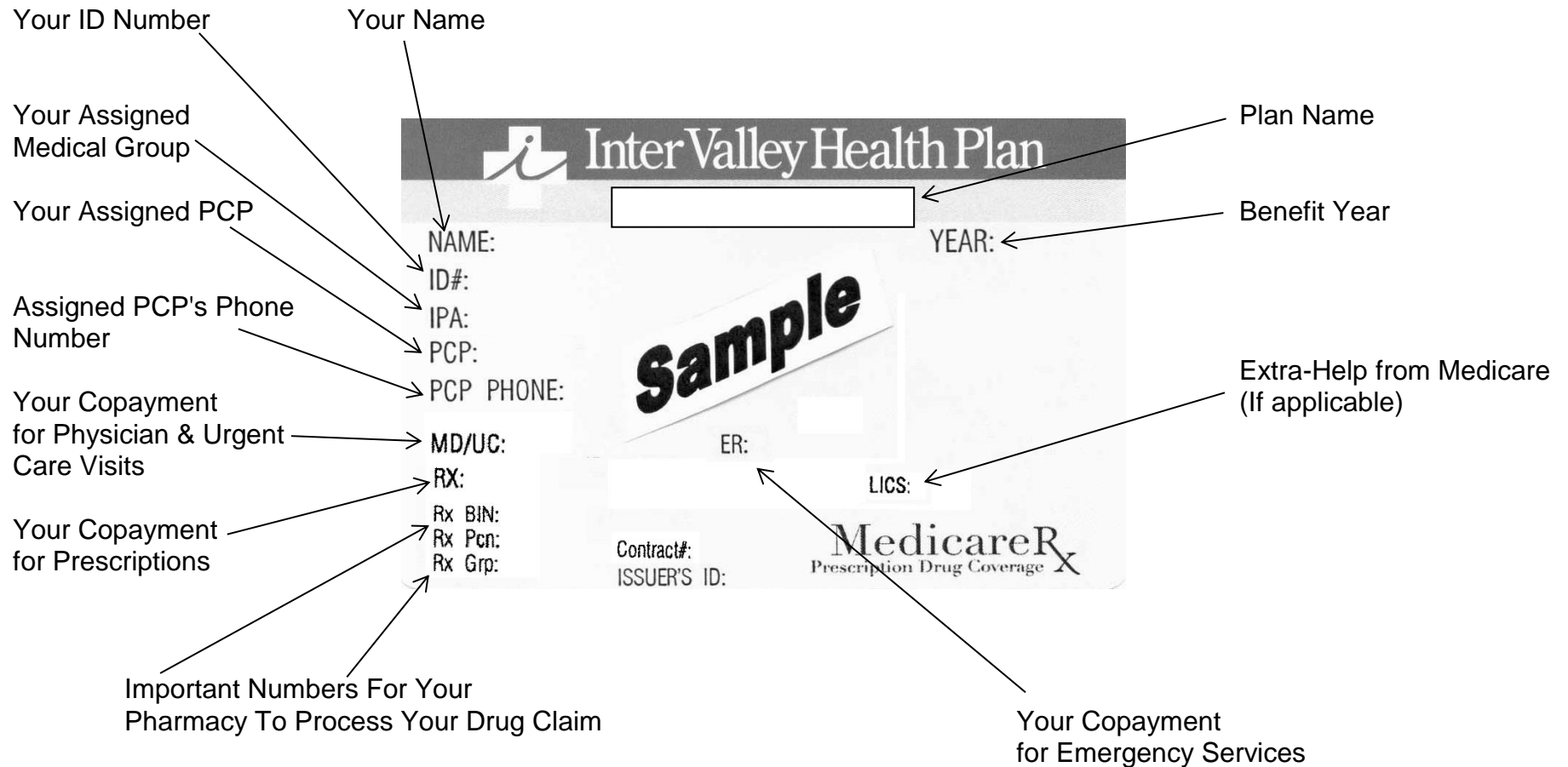


How to Read Your ID Card Guide

This is a sample I.D. card for the purpose of understanding how to read your Membership Identification Card.



*See the reverse side of this page for the reverse side of the Membership Identification Card for emergent or urgent care procedures and associated telephone numbers.

The back of your Membership Identification Card points out important numbers to contact for urgent & emergent care, pharmacy inquiries, member & dental services, and our 24/7 nurse line.

<p>FOR MEMBERS TTY/TDD: 711</p> <p>☎ Member Services: 1-800-251-8191</p> <p>⌘ Pharmacy Services: 1-800-523-3142</p> <p>☞ Dental Services: 1-844-237-2228</p> <p>📞 24/7 Nurse Line: 1-888-463-9220</p> <p>FOR PROVIDERS</p> <p>☎ For eligibility: 1-888-949-1680</p> <p>⌘ Pharmacy Help Desk: 1-866-270-3877</p> <p>⌘ Claims: Inter Valley Health Plan P.O. Box 869010, Plano, Tx 75086-9010 1-909-784-3420 http://ivhp.com</p>	<p>FOR EMERGENCIES, go to the nearest Emergency Room or call 911.</p> <p>This card does not guarantee eligibility or authorization. Non-participating providers must obtain prior authorization on all services, except for emergency care.</p> <p>MED332 09/18</p>
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Sample

Inter Valley Health Plan is a not-for-profit HMO with a Medicare contract. Enrollment in Inter Valley Health Plan depends on contract renewal. Inter Valley Health Plan complies with applicable federal civil right laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATTENTION: Information and language assistance services are available to you free of charge. Call 1-800-251-8191 or TTY/TDD 711. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-251-8191 (TTY/TDD 711). 鬧雷 : 혼뵈퀑賈痰런體櫓匡, 쁑옴 鹿출費獲뵈뵈語喇賭燎晷務。請鈴電 Call 1-800-251-8191 (TTY/TDD 711).